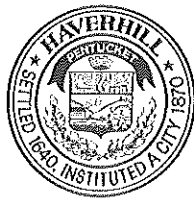


5.2.6



JAMES J. FIORENTINI
MAYOR

**CITY OF HAVERHILL
MASSACHUSETTS**

CITY HALL, ROOM 100
FOUR SUMMER STREET
HAVERHILL, MA 01830
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December 8, 2011

City Council President Michael Hart
& Members of the City Council

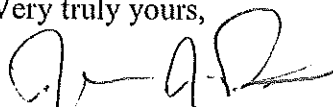
RE: Mayor's Downtown Master Committee

Dear Council President & Members of the City Council:

I hereby appoint Holly Durso of 70 Washington St., to the Mayor's Downtown Master Committee:

This is a non-confirming appointment which takes effect immediately.

Very truly yours,


James J. Fiorentini
Mayor

JJF/lk

Cc: William Pillsbury
Holly Durso

HOLLY BELLOCCHIO DURSO

70 Washington Street #408

Haverhill, MA 01832

(315) 406-6342 || hollyb@alum.mit.edu

EDUCATION

Massachusetts Institute of Technology (MIT)

Cambridge, MA

Master in City Planning (MCP)

Jun. 2011

Bachelor of Science in Planning (SB) with a minor in Anthropology

Jun. 2011

- *Graduate GPA: 5.0/5.0; Undergraduate GPA: 4.8/5.0*
- *MCP Thesis: "Subway Spaces as Public Places: Politics and Perceptions of Boston's T"*
- *Relevant Coursework: Land Use Law, Community Growth & Land Use Planning, Housing & Land Use in Urbanizing Areas, Sustainable Environments, Statistical Methods for Planning, Microeconomics, GIS, Public Policy, Site & Systems Planning, Gateway to the Planning Profession, Urban Design Skills & Ideals*
- *Study Abroad: International Honors Program, Cities in the 21st Century, spring 2009 (semester-long comparative study of urban planning and transportation issues in Brazil, South Africa, and Vietnam)*
- *Awards: 2011 Flora Crockett Stephenson Writing Prize for MCP Thesis; First Prize, MIT History Department's 2008 Bruce Mazlish Undergraduate Prize in History for paper "A Recipe for Disaster: How Boston Burned in 1872"; Robert C. Byrd Honors Scholarship*

RELEVANT EXPERIENCE

Massachusetts Bay Transportation Authority (MBTA)

Boston, MA

Intern, Subway Operations

Jul. 2011 – present

Assisted Light Rail Operations with day-to-day operational duties by attending meetings, tracking, prioritizing, and following up on various projects. Specific areas of work/interest so far have included long-term Green Line improvements, complaint tracking and response, transit safety initiatives, and system-wide accessibility for passengers with disabilities.

Sidewalk Laboratory (SLAB), MIT

Cambridge, MA

Research Assistant for Dr. Annette M. Kim

Nov. 2009 – June 2011

Conducted fieldwork (interviews, photography, physical surveys) during two trips to Ho Chi Minh City, Vietnam on street life, property rights, and sidewalk use/regulation in the city. Coded and analyzed data, conducted historical research in French, authored and edited text, and created experimental maps and visual displays for journal articles, gallery exhibits, and Dr. Kim's forthcoming book on Ho Chi Minh City's sidewalk life. Developed tourist trail proposal (currently being implemented), designed accompanying tourist map, and presented it to Ho Chi Minh City Department of Planning & Architecture, Department of Transportation, and Saigon Tourist.

Department of Urban Studies & Planning, MIT*Research Assistant for Dr. Robert M. Fogelson*

Edited manuscript of forthcoming book on history of rent control and zoning laws in New York City, researched historical archives, and provided logistical support for six urban history classes and over one hundred undergraduate students.

Cambridge, MA*Sep. 2009 – Jun. 2011***MIT Planning Project: Envisioning Needham Street***Member of Consulting Team for City of Newton*

Created a comprehensive vision plan for a vital commercial corridor in Boston suburb. Researched and analyzed past planning efforts, collected relevant data, interviewed stakeholders. Designed site plans, suggested transportation and infrastructure improvements, wrote zoning code amendments. Presented findings and ideas at two public meetings at City Hall. Contributed text and visual materials for final plan document presented to City's Department of Planning and Development entitled *Envisioning Needham Street*.

Newton, MA*Sep. – Dec. 2010***MIT Planning Project: Biking & Complete Streets in Boston***Member of Design Team*

Tasked with envisioning a future for Boston's streets to include all modes of transportation. Designed solutions for the Back Bay neighborhood after intensive analysis of current conditions. Authored text and created visuals for APA award-winning final plan document entitled *Mode Shift: Rethinking Boston's Biking Streets*. Presented plans to the public at Boston's Bike Week Summit.

Boston, MA*Feb. – May 2010***Rotch Library of Architecture and Planning, MIT***Circulations Worker*

Staffed library circulation desk, which involved managing circulation of library materials, dealing with patron questions, and collecting and accounting for fines. Was promoted in spring 2008 to oversee opening and closing responsibilities and train new student workers.

Cambridge, MA*Feb. 2007 – May 2010***The Trustees of Reservations (TTOR)***Public Programs Assistant*

Managed box office for seasonal events attended by thousands at Castle Hill, a National Historic Landmark. Interacted with the public on a daily basis to promote TTOR's mission by developing, organizing, and staffing educational programs for local communities. Initiated and updated comprehensive inventory of public program attendance, income, and participant feedback. Authored and distributed press releases, accounted for thousands of dollars in program budgets, designed program/property posters and brochures, and oversaw clerical and customer service duties for the Northeast Region Education and Outreach Department.

Beverly & Ipswich, MA*summers, 2007 – 2009*

SKILLS + QUALIFICATIONS

- *Computer:* Microsoft Office Suite (Word, Excel, PowerPoint, Access, Publisher); ArcGIS; Adobe Creative Suite (InDesign, Photoshop, Illustrator); SketchUp; typing speed 90 wpm
- *Other:* Women's Transportation Seminar 2012 Emerging Professional, American Planning Association student member, MBTA ROW certified, CPR certified, valid Massachusetts Driver's License