

Mailings from HomeServe and Dominion® for Water Service Line Insurance

The City of Haverhill Department of Public Works wishes to notify residents in the community who may have received recent mailings from Home Service USA Repair Management Corp. (HomeServe) and/or the Dominion® company, that neither the city nor the department is affiliated with these companies and have not endorsed the programs described in the mailings.

It appears that both HomeServe and Dominion® are offering a form of insurance which would cover certain repairs to water lines serving family residences. Residents considering this insurance should measure the risk and likelihood of an incident that would be covered by the program and determine if it is appropriate to purchase this protection.

The city and department recommend that residents who may be considering this offer request further information from HomeServe or Dominion® to determine specifically what is and is not covered as well as other details of the program.